

**Email Subject Line:** Important Information Regarding Your Telephone Service

**From:** conversions@peerlessnetwork.com

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**IMPORTANT NOTICE REGARDING YOUR TELEPHONE SERVICE**

Recently Peerless Network (formerly Call One) was notified by one of our vendors that certain telecommunications services will be discontinued. These services are for Plain Old Telephone Services (POTS) lines. POTS are an analog voice transmission phone system delivered over copper infrastructure and are obsolete.

Our carrier partners did not provide a long time to transition so **we need to act fast to avoid service disruption.**

The first thing to do, which requires your response, is to identify if any of these lines are being used for specialty purposes like alarm lines, elevators lines, exterior call boxes or fax lines. These types of lines require different hardware so it's critical we identify them properly.

Below is a list of telephone numbers you have with Peerless Network.

<b>POTS Number</b>
(###) ###-####
(###) ###-####

**Respond back to this email by Monday, November 22<sup>nd</sup> or call us if any of these #s are being used for the below purposes.**



Please reach out to us at [conversions@peerlessnetwork.com](mailto:conversions@peerlessnetwork.com).

Look for a future communication to schedule an on-site visit so we can install and test equipment. This work will put your service on a modern platform. Your phone #'s will not need to change, and the price will remain the same.

Thanks,

Peerless Network (formerly Call One)

